

## **VANAMŌISA CARAVAN PARK HOUSE RULES**

Our house rules are set to make your stay and that of others as pleasant as possible. The disobedience of these rules gives us the right to ask you to leave our caravan park.

The fact of staying on the ground of the caravan park implies acceptance of its rules and the commitment to comply with them.

### ***RECEPTION***

The reception opening hours are indicated at the main entrance door. In urgent matters and emergencies outside of opening hours please call us at +372 5866 6696.

All information available can be found at the reception (about the services, train timetables and other information that may be useful) and at the information point (the tourist attractions in surrounding area).

### ***CHECK-IN***

On arrival, please come to the reception and register your stay. The check-in is from 9:00 AM until 9:00 PM for campers/caravans/tents and from 2:00 PM until 8:00 PM for the wooden cabins. Earlier and later check-in is only allowed if agreed beforehand.

Registration form must be filled and signed by an adult who will be held responsible for all acts and damages caused by themselves and/or their companions.

Guests are obliged to pay the total amount of stay on arrival.

The choice of camper/caravan/tent space in the park is left to the guests, provided it is not reserved. The Management holds the right to intervene and relocate if necessary.

When the number of people, the days you stay or anything else changes then please inform us immediately.

### ***CHECK-OUT***

Check-out of guests leaving the caravan park is until 12:00 PM. In case of failure to stick to the check-out hours, each additional hour will be charged according to the price list.

If any damages have been caused to either the accommodation and/or the caravan park facilities then reception must be notified immediately and the amount due for repair and/or replacement paid before departure.

Guests are obliged to leave the rented area clean and in good condition.

### ***VISITORS***

Visitors are allowed, but they are required to leave the caravan park no later than 9:00 PM.

Visitors are admitted into the caravan park under the responsibility of the guest who receive them.

Vehicles of visitors are not allowed in the caravan park. These vehicles can be parked in the car park near the entrance.

### ***PETS***

Dogs are allowed but dog owners are obliged to keep their dogs on a leash (both large and small).

Dogs should never be left unattended.

Please walk your dog outside the caravan park, using hiking trail or light traffic road.

Owners are required to clean up after their dogs, put the waste in plastic bag and throw it into the garbage container/garbage bin. Non-compliance to this rule may result in fines and/or denial of further stay in the park.

No dogs are allowed to be washed or bathed in common showers and sinks.

Bringing other animals in the caravan park must be consulted with the reception first.

No dogs or other pets are allowed inside our wooden cabins, sanitary buildings, and pond area.

### ***SANITARY FACILITIES***

To maintain hygiene in the sanitary facilities, we ask you to leave the building behind as you would like to find it.

To prevent blockages in the sewer system it is not allowed to flush damp and/or disposable cleaning cloths and/or sanitary towels into the toilet.

Chemical toilets and all other toilet receptacles must be emptied in the intended disposal facility, not in the toilets in the sanitary buildings.

Children under the age of 6 may not use the sanitary facilities unaccompanied by an adult.

It is forbidden to smoke in and around the sanitary buildings.

It is forbidden to cut and shave hair in the sanitary buildings.

Water have to be used in an ecological and rational way.

### **WASTE/HYGIENE**

Everyone is obliged to refrain from any action which might prejudice the cleanliness, hygiene and appearance of the park.

It is prohibited to discharge waste water outside of the discharge points intended for this purpose.

Household waste must be packed in a plastic bag and thrown away into suitable containers. It is not allowed to use small garbage bins to dispose household waste.

Leftovers of ash and coal from the barbecue may not be put in the garbage containers until they have been put out and cooled down.

It is not allowed to place bulky waste in or beside a garbage container. Disposal of bulky waste should be taken care of by the guest. If the guest fails to do this, the cost of the disposal will be charged to the guest.

### **LAUNDRY**

The use of washing machine and dryer are for extra charge and have to be paid prior to use at the reception.

It is not allowed to use sinks in sanitary rooms and in the kitchen for washing laundry.

Addition to using a dryer, it is allowed to dry your clothes on the laundry racks placed outside the sanitary building or on your space, provided it is very discreet and does not disturb the neighbours. Trees should never be used for that purpose.

### **ELECTRICITY**

All guests must use electric appliances and connecting cables in perfect condition.

Electricity must be used in a rational way.

Using electrical equipment at the same time with a common power above 2200 Watt (10A) is not allowed.

Working on or making modifications to electrical installations is strictly prohibited. The official caravan park electrician is the only person authorized to examine and repair faults.

A fee of 25 EUR will be charged for necessary repairs in case of power failure caused by fuse or overload.

### **NOISE AND SILENCE**

Please do not make noise which could disturb other guests. All music is prohibited 24/7.

Closures of doors and trunks should be as quiet as possible.

Rest hours are between 11:00 PM and 7:00 AM and should be respected. In case of an event next door at Vanamõisa Open-Air Centre, rest hours start from 12:00 AM. Information about the events will be given at the reception.

### **TRAFFIC AND PARKING**

For the entire period of stay, guests are entitled to access the caravan park with one motor vehicle.

The speed limit for vehicles driving through the caravan park is 10 km/h. Pedestrians in the park have priority over vehicles.

Traffic is prohibited between 10:00 PM and 7:00 AM, except in exceptional circumstances.

Parking shall not impede traffic or prevent the installation of new arrivals.

It is prohibited to drive on grass unless on designated areas.

The Management has the right to refuse further stay of the offender in the caravan park and call the police.

### **SAFETY**

Setting open fire is forbidden in the caravan park. Use of barbecues, charcoal grills, gas burners or stoves in perfect condition is allowed subject to abidance by safety rules but must under no circumstances be placed directly on the ground (except appliances with legs). The ground can't be damaged.

The use of barbecues and charcoal grills is prohibited in the camper/caravan area. Barbecues and charcoal grills may only be used in the barbecue area.

Fire extinguishers can be found at the reception, kitchens in sanitary buildings and in the sauna. In case of fire or other emergency, immediately call 112 and notify the reception. Address of the caravan park is: Vabaõhukeskuse tee 18, Vanamõisa küla, Saue vald, Harjumaa.

A first aid kit can be found at the reception.

It is forbidden to throw cigarette butts on the ground even if they are extinguished. Fully extinguished cigarette butts must be thrown into the designated waste bin.

No pyrotechnical items or sky lanterns using open fire are allowed in the park area.

Immediately report to the reception about the presence of anyone suspicious in the caravan park.

### ***GAMES, SPORTS AND ACTIVITIES***

The use of pond, basketball court, activity field (except minigolf), climbing tower, children playground, swing, and hiking trail is free of charge but at your own risk. The caravan park accepts no responsibility for any accident that may occur, including to children who should always be supervised by their parents or other responsible adult.

Children under the age of 12 may not use the pond, activity field, climbing tower, playground and swing unless accompanied by an adult, who must take full responsibility.

Using inflatable balls, mattresses, or any games that could affect the peace and security is prohibited in the pond.

It is not allowed to jump headfirst into the water.

The use of laser pens, pellet guns and any other dangerous toys is strictly forbidden.

No games are tolerated on the roads.

It is prohibited to fly with drones in and above the caravan park area unless agreed beforehand at the reception (permission may not be granted).

The caravan park is not responsible for accidents you might have while practicing games, sports and other activities in the park facilities.

### ***THE AREA***

It is strictly prohibited to damage trees and plants.

It is not allowed to put posts taller than 20 cm and above 1 cm diameter in the ground, to dig holes or other activities that may change the original appearance of the site.

In order to keep the grass in good condition, the use of rubber mats, carpets, etc is only allowed in case they won't damage the grass.

It is not allowed to damage, move or destroy items such as markings, signs, traffic signs, lamps, garbage containers, garbage bins, etc.

Any damages to vegetation, fences, ground or any park facilities will be the responsibility of the corresponding guest and it is obligatory to compensate the cost of repair and/or replacement.

It is strictly forbidden to urinate outside.

The space that has been used during the stay must be restored to its original state and left clean and in good condition.

It is forbidden to wash the campers/caravans/cars and other vehicles inside the caravan park.

### ***LIABILITY***

We ask our guests to take all precautions to safeguard their vehicles and other possessions. The caravan park can not be held responsible for thefts in the park or in the car park situated near the entrance of the site. Neither will the caravan park be held responsible for damages caused by natural causes, such as wind, rain, flooding, or tree resin etc. The same applies if any damage occurs to client's vehicles due to collisions with stones, trees or branches, etc.

The caravan park will bear no responsibility for material or non-material loss suffered by guests as a result of fire and accidents entailed by cuts to electricity or water supply caused by third parties.

The caravan park will bear no responsibility for personal injury occurred during the stay at the park, unless directly connected (proved) to the negligence of caravan park staff.

### ***GENERAL***

If you have found left or forgotten items, please bring them to the reception immediately.

It is expected that the guest reports defects or failure of facilities to the reception.

For problems or concerns, please contact the reception. We will do our best to help you in any way possible.

Complaints should be reported and will be resolved in a reasonable way.

It is not allowed to trade on the campsite or organize opinion polls or other surveys, except with permission of the Management.

Violations of the law are reported to the police.

Any circumstances not covered by these rules are subject to the decision of the Management.

**Thank you in advance for obeying our house rules and we wish you a pleasant stay at Vanamõisa Caravan Park.**